



Risk and Crisis Management Sustainability Management System Policy

SUSTAINABILITY POLICY

The Komana is committed to anticipating potential risks, mitigating their impact and responding effectively in crisis situations. We adopt our risk and crisis management sustainability

policy based on the following principles:

1. RISK ANALYSIS AND ASSESSMENT

The Komana regularly conducts risk analysis on business processes and environmental factors and assesses potential risks. We aim to manage and mitigate risks using these assessments.

2. CRISIS PLANNING

We create an effective crisis plan against possible crisis scenarios. This plan identifies emergency teams, determines communication strategies and ensures a rapid and coordinated response in crisis situations.

3. CONTINUOUS IMPROVEMENT

We continuously review and improve our risk and crisis management processes. By collaborating with relevant stakeholders, we minimize potential risks and respond more effectively in crisis situations.

4. COMMUNICATION STRATEGIES

The Komana creates effective communication strategies in crisis situations. We provide transparent information by communicating effectively with our guests, employees, local communities and other stakeholders.

5. TRAINING AND DRILLS

We train our personnel on crisis management and organize regular drills. In this way, we ensure that our teams can react quickly and effectively in crisis situations.



6. COMMUNITY SOLIDARITY

The Komana prioritizes solidarity with local communities in times of crisis. We participate in relief projects, show sensitivity to the needs of our communities and support post-crisis development processes.

This policy aims to manage The Komana's risk and crisis management processes in a sustainable manner. Adhering to the principle of continuous improvement, we continuously evaluate and improve our risk and crisis management performance.

