



## Policy on Policy Sharing Methods

### SUSTAINABILITY POLICY

The Komana uses the following methods to effectively share its sustainability management policies with employees, suppliers, stakeholders, and customers:

#### 1. For Employees

- To explain sustainability policies to employees and emphasize their importance by organizing in-house training programs.
- To share policies by using announcements and internal communication tools in relevant departments.
- To create internal newsletters that provide employees with regular updates on sustainability performance.

#### 2. For Suppliers

- Organize supplier meetings to share sustainability expectations and policies.
- Include sustainability criteria in supplier contracts.
- Establish a continuous dialogue on sustainability by creating supplier communication platforms.

#### 3. For Stakeholders

- Publish annual sustainability reports to explain the organization's sustainability performance to stakeholders.
- Engage with local communities and other stakeholders by participating in community meetings and events.
- Inform stakeholders through regular updates on social media and the corporate website.

#### 4. For Customers

- Explain sustainability policies to customers through information boards, brochures, and other materials in the hotel.
- Create a sustainability page on the website to tell guests about the hotel's sustainability commitments.



- Send sustainability - related information to customers via email newsletters and booking confirmations.

